

4 October 2017

Tel: 020 7517 4700

Email: [enquiries@eastendhomes.net](mailto:enquiries@eastendhomes.net)

[www.eastendhomes.net](http://www.eastendhomes.net)

Dear Resident

## Fire Safety at Denning Point

I am writing to provide a further update on the current position concerning fire safety issues at Denning Point, following the latest advice from the Department for Communities and Local Government.

I wrote to you on 21 September to inform you that an additional test (No.7) carried out by the Building Research Establishment on an aluminium composite material (ACM) fire retardant (FR) cladding panel over phenolic insulation - these are the same components, although it is not an identical system, to the installation at Denning Point - was deemed not to be compliant.

Following the test, updated advice to building owners has been issued by the Government, and further discussions have taken place with the London Fire Brigade regarding fire safety in blocks with cladding materials which are deemed to be non-compliant.

Please note the following interim arrangements will now apply at Denning Point:

- A **Simultaneous Evacuation Strategy** will now be adopted in place of the **Stay Put** policy.
- EastendHomes' Fire Warden service will be increased to five Fire Wardens on site full time - 24 hours/day, 7 days/week.

If you need to contact the Fire Wardens, their telephone number remains

**07544 249 003**

- The Fire Wardens will be based on the 20<sup>th</sup>, 15<sup>th</sup>, 10<sup>th</sup>, 5<sup>th</sup>, and ground floors, but will also carry out their regular patrols around other floors, checking lift lobbies, stairs, etc. They will carry ID cards.
- In the event of a fire starting in your home, please immediately contact a Fire Warden (who might already have been alerted by the sound of your smoke alarm) giving your flat number.

- As soon as the Fire Warden confirms there is a fire which s/he cannot deal with, all the Fire Wardens will commence knocking on doors throughout the block and raising the alarm using mobile fire alarms.
- As soon as you are alerted, please start your evacuation of the block, **using the stairs - DO NOT USE THE LIFTS.**
- We are contacting those residents in Denning Point who have indicated they may need additional assistance to leave the building.  
If you believe you may need assistance, please contact your Housing Officer,  
**Edgar Tannah on 020 7680 8646**
- On evacuating the block, please go to the designated evacuation assembly point at  
**Toynbee Community Centre**  
Resolution Plaza / Old Castle Street  
where the Fire Wardens will give you assistance and provide further instructions.

The increased presence of the Fire Wardens should ensure that deterring and removing individuals who have gained unauthorised access into Denning Point is even more effective.

Whilst these interim measures are in place, EastendHomes is continuing to liaise with the Government's technical advisers to resolve the fire safety issues related to the cladding system.

In the meanwhile, EastendHomes will continue our close liaison with the London Fire Brigade.

I would like to take this opportunity to stress again the importance of reducing possible fire risks by

- not leaving or storing any inflammable items such as bulk cardboard, refuse sacks, etc, in communal areas including on your balconies
- ensuring that the chutes are not used for the disposal of large items which cause blockages

and, finally, could I respectfully remind everyone that smoking in the communal areas of the block including on your balconies is not allowed.

I hope the above is useful, and I will continue to provide further updates as more information becomes available.

Yours sincerely



Paul Bloss  
Chief Executive  
EastendHomes  
4 October 2017